

PERSONAL
INFORMATION

Giuditta Pezzotta



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Giuditta Pezzotta is Full Professor at the Department of Management, Information and Production Engineering- University of Bergamo. She received her PhD degree in Management, Economics and Industrial Engineering from Politecnico di Milano in 2010. During her PhD studies, she was a visiting PhD student at DIAL - Institute for Manufacturing - University of Cambridge in UK. Her PhD was in the Service Engineering and Product-Service System fields. She has also been visiting researcher at the University of Botswana, Tokyo Metropolitan University and Blekinge Institute of Technology.

EXPERIENCE

From 01/2022 *Deputy Rector for Quality Assurance*

Università degli Studi di Bergamo

- From 2025 BAUHAUSE4EY Quality assurance WP coordinator for the University of Bergamo

From 01/09/2025 **Full Professor**

Università degli Studi di Bergamo – Department of Management, Information and Production Engineering

Research activities and industrial projects in the following areas:

- Product Service System
- Service Engineering and Design
- Service Operations (modelling and simulation)
- Product Service System and Industry 4.0/5.0
- Modeling and simulation for Industry 4.0/5.0
- Engineering Education

From 02/02/2021 **Associate Professor**

Università degli Studi di Bergamo – Department of Management, Information and Production Engineering

Research activities and industrial projects in the following areas:

- Product Service System
- Service Engineering and Design
- Service Operations (modelling and simulation)
- Product Service System and Industry 4.0
- Modeling and simulation for Industry 4.0
- Asset-related service management

From 2012 **Board Member**

ASAP Service Management Forum - Centro Interuniversitario di Ricerca, (Bergamo, Brescia, Florence, and Eastern Piedmont). Its research activities focus on the relationship between digitalization and servitization.

- From 2025 Vicechair for Europe of IFIP Working Group 5.7 on Advances in Production Management Systems (APMS)
- From 2019 to 2025 Co-Leader of the SIG "Service Systems Design, Engineering and Management" of IFIP Working Group 5.7 on Advances in Production Management Systems (APMS)
- From 31/08/2017 to 01/02/2021 **Assistant professor**
Ricercatore a tempo determinato L.240/10 tipo B
 Università degli Studi di Bergamo – Department of Management, Information and Production Engineering
- Research activities and industrial projects on the following area:
 - Product Service System
 - Service Engineering and Design
 - Service Operations (modelling and simulation)
 - Product Service System and Industry 4.0
 - Modeling and simulation for Industry 4.0
 - Asset-related service management
- From 01/06/2015 to 31/08/2017 **Researcher**
Ricercatore a tempo determinato L.240/10 tipo A
 Università degli Studi di Bergamo – Department of Management, Information and Production Engineering
- Research activities and industrial projects on the following areas:
 - Product Service System
 - Service Engineering and Design
 - Service Operations (modelling and simulation)
- From 01/01/2010 to 31/05/2016 **Research Fellow**
 Università degli Studi di Bergamo – CELS Research Group on Industrial Engineering, Logistics and Service Operations (Italy)
- Research activities and industrial projects in the following areas:
 - Service in the Automotive Sector
 - Product Service System
 - Service Engineering and Design
 - Service Operations (modelling and simulation)
 - Condition Based Maintenance
- From 01/02/2006 to 01/01/2010 **Research Assistance**
 Università degli Studi di Bergamo – CELS Research Group on Industrial Engineering, Logistics and Service Operations (Italy)
- Research activities in the following area:
 - Service in the Automotive Sector
 - Product Service System
 - Service Engineering and Design

EDUCATION AND TRAINING

From 01/01/2007 PhD in Management, Economics and Industrial Engineering

- to 31/12/2009 Politecnico di Milano (Italy)
- PhD thesis title: Integrated Engineering of Product-Services throughout the life-cycle phases
- From 15/01/2009 to 23/07/2009 PhD visiting student in Industrial Engineering
- IFM – University of Cambridge (UK)
- Engineering of Product-Services
 - Product-Services Design
- From 10/2003 to 12/ 2005 Master Degree in Management and Industrial Engineering
- Università degli Studi di Bergamo (Italy)
- From 10/2000 to 09/ 2003 Bachelor Degree in Management and Industrial Engineering
- Università degli Studi di Bergamo (Italy)

AFFILIATION TO ACADEMIES OF RECOGNIZED PRESTIGE IN THE INDUSTRY

- Member of IFIP Working Group 5.7 on Advances in Production Management Systems (APMS) - 2019 to present
- Member of CIRP IPSS Community - 2012 to 2019
- Member of AIDI - 2014 to present

TEACHING

Since 2006, she is teaching at the Engineering Department of the University of Bergamo in the following area: Production Management, Operations Management and Service Management both in the Italian and English classes. In the last years, she has supervised more than 150 master students.

PUBLICATIONS

Please find the list of my publications at the following links

Scholar: <https://scholar.google.it/citations?user=8kgEjHkAAAAJ&hl=en&authuser=1&oi=ao>

ORCID-ID: orcid.org/0000-0001-7983-8356

ResearchGate: https://www.researchgate.net/profile/Giuditta_Pezzotta

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Giuditta Pezzotta